



## Cass County Emergency Services Board

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Cass County Emergency Services Board updated press release regarding the Tornado Events on Friday, April 17, 2026.

April 29, 2026

The Cass County Emergency Services Board understands that recent weather alerts have caused safety concerns for members of our community. We sincerely apologize for the confusion created by the timing and content of recent messages, particularly during a rapidly changing weather event. We have worked closely with our alerting partners and the National Weather Service to review how these updates were delivered and have already made immediate adjustments to improve clarity and coordination.

Following the Tornado Warning on April 17, 2026, CCESB, Everbridge, and the National Weather Service conducted a joint review to determine what occurred with both the warning and the cancellation messages. As the storm evolved, some updates included two pieces of information at the same time: part of the original warning area had been canceled, while other areas remained under warning. This resulted in some residents receiving all-clear messages even as warnings remained active elsewhere.

As an immediate step, Everbridge worked with Cass County and the National Weather Service on additional improvements to how these updates are processed, so all-clear weather updates are no longer being sent automatically.

We recognize that trust in emergency communications is essential and we are committed to providing clear, accurate, and reliable alerts. We will continue working with our partners to improve the system to ensure it meets the needs of the community. Our goal is to provide timely, dependable information that helps protect people and keeps the community informed when it matters most.

Marie Beauchamp, Executive Director Cass County Emergency Services Board

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